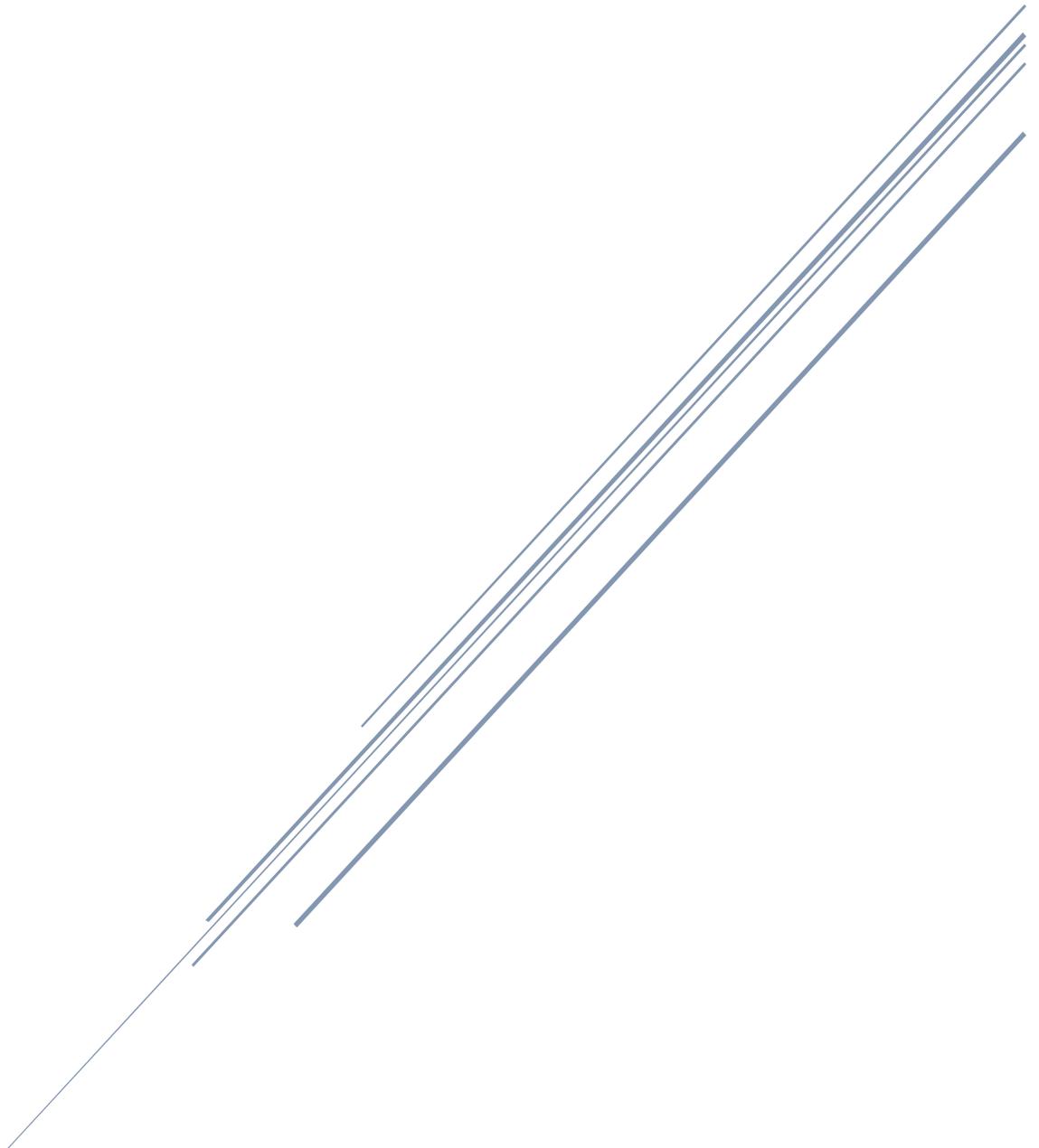




MOTOGP™ CORPORATE HOSPITALITY POLICIES

MotoGP VIP Village™



Season 2021-22



MotoGP™ Corporate Hospitality Policies

The following MotoGP™ Corporate Hospitality Policies (the “Policies”) includes the:

The VIP Passes Purchase Process (reflected in section 1), the Terms and Conditions of Purchase (reflected in section 2) and the Terms of Use (reflected in section 3) (henceforth, jointly or indistinctly, referred to as “Policies”)

The Terms and Conditions of Purchase apply to the purchase of MotoGP VIP Village™ Passes (hereinafter, “VIP PASSES”) only when acquired through any of the channels reflected below, in section 1; The VIP Passes Purchase Process.

If you have acquired the VIP PASSES through any process explained in section 1, then your purchase is being operated by INTERNATIONAL EVENTS SERVICES, S.L.U. with domicile in Spain, Principe de Vergara 183, Madrid 28002. and VAT number B-82.626.144 (henceforth referred to as “IES”).

However, the Terms of Use, reflected in section 3, shall apply to any VIP PASS holder regardless of the purchase process followed.

You expressly agree and accept to be bound by this Policies without limits or reservations. It is hereby expressly agreed that if you violate this Policies, your use of the website www.motogpvipvillage.com (henceforth referred to as the “Web”) may be limited or terminated and we may bar you the use of the VIP PASSES, cancel your purchase order and/or take appropriate legal actions against you.

1. VIP PASSES PURCHASE PROCESS

- A. DIRECT PURCHASE
- B. ONLINE PURCHASE AND RESERVATION
- C. RESELLERS
- D. CORPORATE LOUNGE

A. DIRECT PURCHASE (via Registration Form):

You will be able to reserve and purchase the VIP PASSES and check its availability by contacting directly with the IES Corporate Hospitality Sales Department. You can reach us by sending an email to hospitality@motogp.com.

After contacting us and once we have confirmed full availability for your purchase needs, we will provide you with the Registration Form (henceforth, RF) which is the only official and valid document with which to carry out the direct purchase process.

WARNING: On direct purchase process the only accepted method of payment is through bank transfer. Bank details are supplied in the RF.

In order to complete the purchase, it is mandatory to fill in the RF and sent it together with a proof of a bank transfer by e-mail to hospitality@motogp.com or directly to your IES sales contact.

The reservation of the VIP PASSES will not be confirmed until IES has received all the required documents (RF and proof of bank transfer). Such documents should be received by IES no later than 30 days prior to the date of the chosen GP.

The delivery of the VIP PASSES is subject to Terms established in section 2. TERM & CONDITIONS OF SALE in clause 2. DELIVERY OF VIP PASSES.

B. ONLINE PURCHASE AND RESERVATION (via motogpvipvillage.com):

B. 1. WEB Purchase

1. You will be able to purchase the VIP PASSES and check its availability through our website motogpvipvillage.com (the “Web”). In the Web you will be able to access the Web Purchase Process. The Web is the official MotoGP VIP Village™ e-commerce platform directly managed by IES with which to carry out the website purchase process. If you purchase the VIP PASSES through any authorised reseller platform, then IES will not be a party on your purchase and other term and conditions may apply.

WARNING: Web Purchase payments made by credit card cannot exceed 4.000.-€ (including VAT) and have the limitation of 9 seats, in any case, which means 9 VIP PASSES. For purchases of more than nine (9) passes contact directly hospitality@motogp.com.

2. In order to complete the purchase, it is mandatory to proceed with the credit card payment following the indications given through the Web Purchase Process. For that purpose, you may be redirected to third payment platform, then you may be subject to accept its own Terms & Conditions.



3. Your passes are not officially confirmed and processed until IES has received and processed the relevant payment. The corresponding invoice may be sent by post mail and/or e-mail.
4. The delivery of the VIP PASSES is subject to Terms established in section 2. TERM & CONDITIONS OF SALE in clause 2. DELIVERY OF VIP PASSES.

B.2. WEB Reservation

1. Through the Web you will have access to the Web Booking Process, meaning a previous reservation of the VIP PASSES you are willing to purchase which payment method is only bank transfer.
2. Once your reservation is confirmed through the Web, you will have 72h to complete the purchase transaction as stated in the process. In order to complete the purchase, you shall proceed with the payment via bank transfer. Bank details are referred in the confirmation as well as during the Web reservation process itself.

WARNING: The reservation will be held up to 72 hours. After 72h, if IES has not received the relevant bank transfer, the reservation will expire.

3. Your passes are not officially confirmed and processed until IES has received and processed the relevant payment by bank transfer. The corresponding invoice may be sent by post or e-mail.
4. The delivery of the VIP PASSES is subject to Terms established in section 2. TERM & CONDITIONS OF SALE in clause 2. DELIVERY OF VIP PASSES.

C. RESELLERS:

If you are an authorized reseller or a professional (ticket reseller, sports agency and/or any other professional) interested in purchasing VIP PASSES you will be able to purchase the VIP PASSES and check its availability by contacting directly with the IES Corporate Hospitality Sales Department. You can reach us sending an email to hospitality@motogp.com.

WARNING TO END CONSUMER: If you are an end consumer that have purchased VIP PASSES via resellers (i.e. an Agency), your purchase is subject to the terms of sale settled by such reseller. Please bear in mind that when you buy VIP PASSES via reseller, the Terms in section 2 (TERM & CONDITIONS OF SALE) may vary or not apply to your purchase as IES will not be a party on such purchase process. However, applicable TERMS & CONDITIONS OF USE shall remain applicable to end consumer of VIP PASSES acquired via reseller. End consumer shall comply at all times with the TERMS & CONDITIONS OF USE, otherwise IES may bar the use of the VIP PASSES or take appropriate legal actions.

D. CORPORATE LOUNGE

If you are company interested in purchasing a CORPORATE LOUNGE (buying more than 64 VIP PASSES with possibility to have your own suitable private space) you will be able to purchase it and check its availability by contacting directly with the IES Corporate Hospitality Sales Department. You can reach us sending an email to hospitality@motogp.com.

Please bear in mind that when you buy a Corporate Lounge, the Terms that shall apply to your purchase are those stated herein in section 4, CORPORATE LOUNGE, TERMS & CONDITIONS OF PURCHASE. For the sake of clarity, the T&C applying to Corporate Lounge may vary from the ones applying to the regular purchase (section 2). However, applicable TERMS & CONDITIONS OF USE shall remain applicable to end consumer of VIP PASSES acquired for Corporate Lounge.

2. TERMS & CONDITIONS OF PURCHASE

As referred above, the purchase of VIP PASSES on the ways explained in section 1 is subject to the following Terms and Conditions of Purchase (the "Terms"). For the sake of clarity, IES is the entity selling the VIP PASSES and you are the person buying the VIP PASSES.

All VIP PASSES are offered subject to availability and subject to these Terms. These Terms should be read carefully prior to confirming your purchase order. Any queries relating to them should be raised with us prior to purchase.

IES will only respond in front of the person that completed the purchase process, not to any final holder of the VIP PASSES.

The confirmation of your purchase order constitutes full acceptance of the following Terms:

2.1 PRICE AND PAYMENT.



Price list for all VIP passes for the current MotoGP™ season will be available at any of IES' own commercial platforms and will always be visible at any of the purchase processes stated in section 1.

When you purchase VIP PASSES from IES through any of the purchase processes stated in section 1, the price of the VIP PASSES shall be the price set in written form at the time your purchase is confirmed by IES.

Should any price change occur after your purchase has been confirmed by IES, said change shall in no way affect the price set for your passes at the time of purchase.

Prices are exclusive of VAT. Any additional or substitute taxes, levies, impost, duties, fees shall be paid by you at the applicable rate on the territory and time in which the Grand Prix is held.

2.2 DELIVERY OF VIP PASSES.

IES will deliver the VIP Passes by private courier and free of charge to the address that the client has appointed during the purchase process ("the Address"). Delivery is possible in most countries, but IES shall not guarantee delivery in certain countries.

WARNING: If you provide wrong or incomplete data, IES will not be responsible for the delivery. Moreover, if the VIP PASSES have not been delivered at the relevant Address, within 10 days before the date of the Grand Prix, you have to contact IES to claim for such lack of delivery. If IES does not receive your claim sent at least 10 days before the date of Grand Prix, there will be no liability whatsoever to IES for a failed delivery. On the other hand, if you claim to us on the mentioned times, IES will check where the fault of failed delivery was, if any, and when such fault is attributable to IES, an appropriate remedy will be offered to you.

Once you bought the VIP PASSES, if you need to change the delivery address for a different one within the same country you shall contact IES. IES do not guarantee changes on the delivery address once VIP PASSES have been shipped to its first destination address.

WARNING: IES will not be responsible for any VIP PASSES that are lost, stolen or destroyed under your possession. For the sake of clarity, you will take possession of the VIP PASSES once they are delivered to you by courier to the agreed place.

Once you will take possession of the VIP PASSES, if your VIP PASSES get lost, stolen or destroyed under your possession you must contact IES before the Grand Prix date. Then IES may provide a solution under its own criteria.

WARNING: Please check your VIP PASSES carefully upon reception and contact us immediately if there is a mistake.

2.3 DATA TO BE SUPPLIED TO BUY THE VIP PASSES

You shall supply the real and correct information and data required for the purchase and delivery of the VIP PASSES. Such data shall be real and able to be validated if checked. It is your own responsibility to verify that the information provided during the purchase process corresponds to your purchase intention.

Should IES suspect that some of the data supplied for the purchase is fake, not real or could be or become a fraud, your purchase can be cancelled.

When you do not provide all necessary data, the process will not be completed and IES has no obligation to deliver/issue the VIP PASSES. It is your responsibility to inform us of any change to the corresponding address or e-mail to the ones provided to us.

Any personal data provided by you will be used according to our Privacy Policy and for the purpose of providing you the services agreed.

2.4 COMPLETION OF THE PURCHASE PROCESS

No VIP PASSES will be processed on your behalf unless the purchase process is perfectly completed.

According to the purchase process followed you will receive the corresponding confirmation from IES. On website purchases, you should receive the confirmation immediately by e-mail. If you have not received the confirmation email or any other notice from IES after finalizing the purchase process, please contact IES for further information.

In case of Web Reservation, you shall receive IES confirmation by email after receiving the relevant payment, in the following 72h. If you don't receive the confirmation email during that term, please contact IES for further information.

WARNING: In case of Direct Purchase, it will be effective when payment has been received by IES, which should be no later than 30 days prior to the date of the chosen GP. For the sake of clarity, in Direct Purchase process, from the moment IES has received the relevant RF, then cancellation penalties may apply.

Once the 30 days prior to the event limit is due, if the payment has not been received properly IES reserves the right to release the reserved seats (VIP PASS) and put them up for sale again.



2.5. LIMITS ON THE PURCHASE PROCESS.

Once you have started the purchase process, you will be informed whether there are VIP PASSES available for your queries.

On Web Purchases, there is a limit of four thousand euros (4.000.-€) that can be paid by credit card on a single web purchase.

On Web Reservations there is a limit of eight (8) VIP PASSES that can be purchased through the reservation process itself. For purchases of more than eight (8) passes contact directly hospitality@motogp.com.

2.6 ENTRANCE TO THE MotoGP VIP Village™.

It is mandatory to wear the VIP PASSES to access to the relevant MotoGP VIP Village™.

Removing any part of, altering or defacing it may invalidate your VIP PASSES and right of use.

2.7 CANCELLATION FEES/EXCHANGES

2.7.1 STANDARD CANCELLATION/EXCHANGES CONDITIONS

The purchase of the VIP PASSES is subject to penalties for cancellation and/or changes.

The penalties stated in this clause may apply only when the VIP PASSES have been directly purchased from IES and always in accordance with this clause.

Once the purchase of your VIP PASSES has been confirmed by IES, if you decide to cancel your VIP PASSES purchase, then different penalties conditions may apply depending on the cancellation date. For the sake of clarity, as "cancellation date", shall be understood the date that IES is contacted via email for cancellation purposes.

CANCELLATION PENALTIES

1. More than 45 days prior to the event: 10% of the total amount
2. From 45 to 30 days prior to the event: 50% of the total amount
3. Less than 30 days prior to the event: 100% of the total amount

IES will only reimburse the amount paid for the VIP PASSES, not being responsible for any further or additional expenses incurred in relation to other services not provided by IES.

For the sake of clarity, if you are purchasing via Direct Purchase, once the RF is received by IES, that purchase is already subject to penalties whether the relevant payment is received or not.

In order to cancel your purchase, if you have any right to it, please contact IES by email to hospitality@motogp.com.

If applicable, IES will proceed with the corresponding refund using the same method used to purchase the VIP PASSES except otherwise agreed by parties and at IES discretion.

IES reserves the right of admission without reimbursement in order to comply with the Terms of Use and the protocols and security measures, including the MotoGP VIP Village™ Contingency Plan that may be applicable.

2.7.2 FORCE MAJEUR CANCELLATION FEES

The Grand Prix organizer may make alterations to the relevant schedule published when reasonably necessary. This includes alterations due to force majeure (such as pandemics) that imply the cancellation of the Grand Prix and/or suspension of the MotoGP™ Corporate Hospitality Platform.

You accept and acknowledge that such alterations are beyond IES control and may affect to the VIP PASSES purchased by you on the following way:

When a Grand Prix or/and its MotoGP VIP Village™ is **cancelled** due to circumstances beyond IES control, you will be entitled to claim a refund from IES of the 100% of the total amount paid for the VIP PASSES.

When a Grand Prix or/and its MotoGP VIP Village™ is **rescheduled** due to circumstances beyond IES control, the refund/exchange policy may vary depending on the case and you shall contact IES.



IES will only reimburse the amount paid for the VIP PASSES, not being responsible for any further or additional expenses incurred in relation to other services not provided by IES.

If the Grand Prix related to your VIP PASSES is cancelled or re-scheduled, IES will use its reasonable resources to notify you using the contact details you provided during the purchase process. Remember that it is your responsibility to inform us of any change to the contact address or e-mail. IES does not guarantee that you will be informed of such cancellation before the date of the Grand Prix.

If you consider that a refund may be applicable to your VIP PASSES purchase, you must contact IES, as soon as you become aware of such cancellation or rescheduling.

If refund is applicable, IES will only make the reimbursement to the person that completed the purchase process, not to any final holder of the VIP PASSES.

2.8. LIABILITY

Personal arrangement including travel, accommodation or hospitality relating to the Grand Prix which have been arranged by you, are at your own risk.

Liability for the cancellation or rescheduling of a Grand Prix, or for material changes to a Grand Prix, will be limited to the refund as set forth above.

2.9. VOID VIP PASSES.

Any VIP PASSES obtained in breach of any of these Terms shall be void and all rights conferred in them shall be void.

Any person seeking to use void VIP PASSES in order to gain or provide entry to a Grand Prix may be liable to legal action and, if already gained entry, considered to be a trespasser and may be liable to be ejected.

Void VIP PASSES are non-refundable.

2.10 VIP PASSES PURCHASE CONDITIONS FOR UNDERAGE

2.10.1 UNDERAGE VIP PASSES SPECIAL CONDITIONS:

VIP PASSES for children from two (2) to fifteen (15) years-old will benefit of a reduction on the regular price. The reduction will be established in the corresponding purchase process. For children under the age of two (2) the access is free.

2.10.2 UNDERAGE PURCHASING

The purchase of VIP PASSES shall only be processed if you are 18 or more. If you are under 18, you must follow the purchase process under the supervision of a parent or legal guardian.

Any VIP PASS holder who is under the legal age in specific Country where the Grand Prix is taken ("Minor"), must be accompanied and supervised at all times by an adult VIP PASS holder, who shall take full responsibility for such Minor.

However, minors over the age of sixteen (16) may be admitted without supervision provided that the parent/guardian of such minor signs a letter of undertaking (in the form provided by IES) releasing IES in respect of any liability arising from their decision to let the minor into the MotoGP VIP Village.

WARNING: The relevant undertaking letter for minors over the age of sixteen (16) not supervised shall be obtained in advance of the date of Grand Prix by emailing hospitality@motogp.com.

3. TERMS & CONDITIONS OF USE

VIP PASS holder expressly acknowledges and accepts that the use of the VIP PASS is subject to the following Terms & Conditions of Use (the "Terms").

IES reserves the right to take legal actions or to deny the entrance to the MotoGP VIP Village to any VIP PASS holder infringing any of the following terms.



For the sake of clarity, any holder of VIP PASS for any Grand Prix (except Australia*), no matter the purchase process followed, no matter the vendor, is subject to the following Terms by IES, as IES is the organizer of this hospitality service.

*Please note that in the Australia Grand Prix, if applicable, the MotoGP VIP Village™ is organized and managed by the circuit directly, not by IES. Therefore, the MotoGP VIP Village™ experience may differ at this location and maybe be subject to further T&C.

IES reserves the right to alter seat, suite or area allocations (if any) without prior notice. The VIP PASS holder is not guaranteed an uninterrupted and/or uninhibited view of the Event from the seat, suite or area provided, nor is any representation or warranty given as to the quality, content or duration of the Event.

3.1. CODE OF CONDUCT

3.1.1 CONDITIONS OF ADMISSION

It is mandatory to wear the VIP PASS to access to the relevant MotoGP VIP Village™. Removing any part of, altering or defacing it may invalidate your VIP PASS and right of use.

The management of the relevant Grand Prix, IES and any other company of Dorna Group (hereinafter referred to them jointly as “the Grand Prix Management”) reserves the right to refuse VIP PASS holder admission to the MotoGP VIP Village™ in reasonable circumstances, including for health and safety reasons or when VIP PASS are void.

VIP PASS holders must comply with instructions and directions given by the Grand Prix Management and its staff. No refunds will be given to VIP PAS holder who is refused entry or ejected due to their own behavior as suggested in, but not limited to, the examples below.

VIP PASS give access to the spaces and services of the MotoGP VIP Village™ and are strictly personal and non-transferable during the Grand Prix. They must be always carried in a clear and visible manner. If the holder of the VIP PASS is found in a non-designated area or in violation of applicable security rules or protocols, the VIP PASS will be immediately confiscated without previous notice.

The Grand Prix Management reserves the right to request that VIP PASS holders leave the venue at any point on reasonable grounds and may take any appropriate action to enforce this right.

By way of example the management of the Grand Prix may expel any VIP PASS holder who:

- a. Has behaved in the MotoGP VIP Village™ facilities or any other facility of the Grand Prix in a manner which, in the reasonable opinion of the Grand Prix Management, has affected, or is likely to affect, the enjoyment of other visitors; or
- b. uses threatening, abusive or insulting words or behavior or in any way provokes or behaves in a manner which may provoke a breach of the peace; or
- c. in the reasonable opinion of Grand Prix Management, is acting under the influence of alcohol or drugs; or
- d. smokes in a forbidden area; or
- e. fails, when required, to produce proof of identity or age; or
- f. uses equipment which in IES, the staff and/or management of the Grand Prix’s opinion could constitute a nuisance to the rest of the audience.

3.1.2 UNDERAGE VIP PASS HOLDER

Any VIP PASS holder who is a Minor, must be accompanied and supervised at all times by an adult VIP PASS holder, who shall take full responsibility for such Minor.

However, minors over the age of sixteen (16) may be admitted without supervision provided that the parent/guardian of such minor signs a letter of undertaking (in the form provided by IES) indemnifying IES in respect of any liability arising from their decision to let the minor into the MotoGP VIP Village™. The relevant undertaking letter for minors over the age of sixteen (16) not supervised shall be obtained in advance of the date of Grand Prix by emailing hospitality@motogp.com.

3.1.3 RESTRICTIONS AND PROHIBITIONS.

a) USE OF RECORDING DEVICES

The use of equipment for recording or transmitting (by digital or other means) any audio or audio-visual material or any information or data related to the Grand Prix is strictly forbidden. Unauthorized recordings, tapes, films or similar items may be confiscated and destroyed. For the sake of clarity, IES reserves the right not to allow personal electronic devices and if IES permits such personal electronic devices within the MotoGP VIP Village™, any recording, data or image of, at or in relation to the MotoGP VIP Village™ or the Grand Prix that is recorded, stored and/or created thereon may be used for personal, private and non-commercial purposes only (which does not include use in social media).

WARNING: Grand Prix Management will not be liable for any loss, theft or damage to confiscated items.



Any recording made of a Grand Prix in breach of these conditions shall belong to Dorna Group. IES reserves the right to confiscate or destroy any recording, image or data which is in contravention of these Terms and upon the request of IES, VIP PASS holder shall assign to IES /Dorna Group in writing the copyright and all other intellectual property rights in any image or recording at, of or in relation to, the MotoGP VIP Village™ or the Grand Prix that is created and/or recorded by the VIP PASS holder.

b) ALCOHOL FOOD AND SMOKING RESTRICTIONS

Alcohol and food may only be consumed when offered by the hospitality service. The consumption of alcohol and food must follow IES indications and schedule all times. It is forbidden to bring you our food and beverages to IES facilities.

Underage alcohol consumption is forbidden. IES reserve the right to withdraw the VIP PASS and expel from the facilities minors consuming alcohol, their parents/legal guardians and any adult providing alcohol to said minors.

In some cases, IES may apply restrictions on alcohol consumption subject to the local regulation where the Grand Prix is held.

Smoking and vaping is only permitted subject to applicable laws in the designated areas within the facility which will be clearly marked.

c) PROMOTIONAL/MARKETING MATERIALS PROHIBITION

VIP PASS holders shall not bring into the Grand Prix or display or distribute (whether for free or not) at the Grand Prix any sponsorship, promotional or marketing materials even in subtle, concerted or subliminal ways.

The VIP PASS may under no circumstances be used for promotional and/or commercial purposes without prior authorization from IES, nor may they be included in raffles or lotteries. The person or company that makes unauthorized use of them shall be liable for such acts and may face any legal action taken by IES.

d) OTHER RESTRICTIONS AND PROHIBITIONS

The following may not be permitted in the Grand Prix or in the MotoGP VIP Village™ facilities ("Facilities"):

- a. Animals (with the exception of guided dogs);
- b. Laser pens;
- c. Your own food and drink (unless permitted by IES);
- d. Bottles, cans or glass containers (unless permitted by IES);
- e. The following articles must not be brought within the Facility: knives, bladed items, firearms, ammunition, fireworks, drones, smoke canisters, air-horns/claxons/vuvuzelas or any similar item, flares, weapons, dangerous or hazardous items, selfie-sticks, bicycles/ roller-skates/skateboards/scooters/prams or any similar item, phone jammers, radio scanners, walkie-talkies, laser devices, illegal substances, bottles, glass vessels, any article that might be used as a weapon and/or compromise public safety and/or sabotage or damage property or any item including protest (of a political, religious or other nature) or offensive slogans or messages.
- f. Illegal substances.

Any person in possession of such items will be refused entry to the Facility. IES (acting via its nominees or otherwise) reserves the right to confiscate any item which, in the reasonable opinion of IES or its nominees, may cause danger or disruption to others, the Grand Prix or the Facility and shall have no obligation to return such item to the VIP PASS holder or the owner or holder of such item and no liability in respect of such item.

Grand Prix Management have the right to conduct security searches from time to time and confiscate any item which, in the reasonable opinion of the management, may cause danger, annoyance, aggravation or disruption to other members of the audience or the Grand Prix or is one of the items not permitted in the circuit venue as listed above.

VIP PASS holders may only leave and re-enter in the Grand Prix facilities/ MotoGP VIP Village™ facilities during the same day of a Grand Prix at the discretion of the management of the circuit. Otherwise, there will be no re-admission or pass-outs of any kind. VIP PASS holders may only re-enter the Facility during the Event period at the discretion of IES. IES reserves the right to restrict re-admission of any kind to the Facility. Every effort will be made to admit latecomers to the Facility however late admission to the Facility shall be at the sole discretion of IES. No admission or re-admission to the Facility or the Circuit is permitted after the end of the Grand Prix period.

The obstruction of gangways, access-ways, exits, entrances or staircases, congregating in non-designated areas or seeking entry to stands or areas for which you do not hold an appropriate pass is strictly forbidden.



3.2 CONSENT TO IMAGE RIGHT LICENSE

The VIP PASS holder acknowledges that their presence in the different areas of the MotoGP VIP Village™ during their stay at the Grand Prix may be registered, reproduced and / or broadcast worldwide for many purposes, including commercial and promotional activities and use by IES or any company of its group (hereinafter Dorna Group, including Dorna Sports S.L.).

By attending to the MotoGP VIP Village™, VIP PASS holder expressly consents to be filmed and their sound recorded as members of the audience of the relevant MotoGP™ Grand Prix (the “Grand Prix”). The VIP PASS holder expressly licenses any image right to IES and Dorna Group to use such films and recordings (including any copies) without payment in any way, even for commercial purposes.

Parents/Legal Guardians of an Underage VIP PASS holder acknowledge and consent that such minors may be filmed on the Facilities as members of the audience of the Grand Prix. Parents/Legal Guardians of the relevant Underage VIP PASS holder expressly license any image right to IES and Dorna Group to use such films and recordings (including any copies) without payment in any way, even for commercial purposes.

3.3 INTELLECTUAL PROPERTY; RESTRICTIONS ON USE OF NAMES AND LOGOS

The VIP PASS holder shall not use any of the expressions “MotoGP™”, “MotoGP VIP Village™” or any trademarks (whether registered or unregistered) or logo(s) pertaining thereto or any other intellectual property right owned by IES, DORNA Group, or by any third party except with the prior written consent of IES, DORNA or the relevant owner or licensee of such trade mark or other intellectual property right.

Ownership, possession or use of a VIP PASS does not confer any rights (by implication or otherwise) on the VIP PASS holder to use, alter, copy or otherwise deal with any of the symbols, trademarks, logos and/or intellectual property appearing on the VIP PASS.

The VIP PASS holder shall not use the name of the Grand Prix (or the name of any other round of the Championship) or part thereof (nor any abbreviation or foreign language version thereof) nor any logo or graphic device of or relating thereto for any commercial purpose whatsoever without the prior written consent of IES first being obtained.

3.4 HEALTH AND SAFETY

VIP PASS holders must comply with all relevant statutes, safety announcements and circuit regulations whilst attending the Grand Prix. Any actions and/or conflicts taking place at the circuit during the Grand Prix, is regulated or solved by the manager of the circuit in any case.

During their time in the MotoGP VIP Village™, the client shall always follow the instructions of the Grand Prix Management staff and likewise shall also comply with the protocols and security measures, including the MotoGP VIP Village™ Contingency Plan that may be applicable.

IES will duly inform the client of the applicable measures and the information will be available and visible at the venue, as well as on the official MotoGP VIP Village™ facilities and Web.

WARNING: VIP PASS holders acknowledge that motorsports can be dangerous, thus releasing IES and any of its affiliated companies (Dorna Group) from any liability arising from their presence in any MotoGP™ Grand Prix. Please carefully read clause 4 and 5.

SECURITY & SAFETY PRECAUTIONS:

- a. For reasons of security and safety, IES (acting via its nominees or otherwise) reserves the right to search any person or inspect any bag or other item which any person wishes to bring in to or remove from the Facility, whether before, during or after the Grand Prix.
- b. For the security of VIP PASS holders whilst at the facility, CCTV cameras may be used at the Facility. The VIP PASS holder consents to any footage that may be taken of the VIP PASS holder for general security measures. The VIP PASS holder consents that IES (acting via its nominees or otherwise) may use or pass to the police or enforcement agency any recordings from CCTV footage for use in any proceedings.
- c. The VIP PASS holder may be exposed to loud noises at the Grand Prix. The VIP PASS holder and any of its guests, particularly children, are advised to wear hearing protection during motor racing and music concerts (if any).
- d. The VIP PASS holder shall not install or use any electrical or electronic equipment or apparatus within the Facility so as to interfere with radio or television reception, telecommunications transmission, electrical or electronic apparatus or equipment or the operation of any other equipment in the Facility.
- e. The VIP PASS holder shall avoid the use of any item that may fall from the facilities (or be thrown) onto the track/ pit box (i.e selfie sticks).



3.5 ACKNOWLEDGMENTS AND LIABILITY

3.5.1 VIP PASS HOLDERS' ACKNOWLEDGMENTS

VIP PASS holders acknowledges and accepts that:

MOTOR SPORT CAN BE DANGEROUS. Motor sport, the Grand Prixes and certain activities associated therewith (including, without limitation, support races and support events and activities) are dangerous and that some personal risk may be involved in attending the Facility and the Grand Prix and therefore attendance by VIP PASS holders is entirely at their own risk.

WARNING: In case of accident or damage VIP PASS holders may suffer or cause in the Grand Prix, VIP PASS holders waives all rights and titles to any legal claim they may have against, and release from all liability and agree not to sue, indemnify and hold harmless IES and its partners from Dorna Group.

Any property brought into the Facility, or the Circuit by VIP PASS holders shall be at its own risk. IES and its affiliates shall not be responsible for any loss of or damage, howsoever caused (including without limitation any loss or damage caused by fire or theft), to any property of the VIP PASS holders or any property within the possession of the VIP PASS holders (or any property confiscated by IES) which is lost or damaged within the Facility or the Circuit.

3.5.2 VIP PASS HOLDERS' LIABILITY

VIP PASS holders, to the fullest extent permitted by law hereby:

Excludes, releases and forever discharges FIM, sanctioning bodies, IES, Dorna Sport and any of their affiliates, the sporting organizer, the relevant national sporting authority, the promoter of the MotoGP™ Grand Prix and any other persons or organizations involved in the organization, conduct and promotion of the Facility or the MotoGP™ Grand Prix (including officials, marshals, rescue and medical staff), the competitors and drivers (such parties to include where relevant all directors, officers, employees, agents, contractors and affiliated companies) (hereinafter the "Indemnified Parties") from all liability for claims, loss (including, without limitation, any indirect loss, consequential loss or loss of profit), damage, injury, costs or expenses whether in tort, contract or otherwise arising from or connected with the MotoGP™ Grand Prix or the Facility including without limitation any occurrence of fire or theft;

Indemnifies and holds harmless and agrees to keep indemnified and held harmless each of the Indemnified Parties against any such claims, loss (including any indirect loss, consequential loss or loss of profit), damage, costs or expenses brought by, or arising from any act or omission by the VIP PASS holder, save: (A) death or personal injury arising out of the negligence of any of the Indemnified Parties; or (B) any damage incurred by way of fraud or fraudulent misrepresentation, criminal act or breach of statutory duty by any of the Indemnified Parties

3.6 ACCESSIBILITY

MotoGP VIP Village™ will make best efforts to provide an accessible environment for all customers.

WARNING: People in wheelchair or any significant disability should warn IES at the purchase moment, to try to make the most of your MotoGP VIP Village™ experience.

As the MotoGP VIP Village™ is every race set in different venues, please ask the IES' Sales Department for specific facilities by email (hospitality@motogp.com).

3.7. CREDENTIALS

3.7.1 PERSONAL CREDENTIALS

a) VIP PASS

- FRIDAY PASS

This pass gives access to the Circuit and to the MotoGP VIP Village™ facilities only on FRIDAY during opening hours. This pass is not available in all Grand Prix.

- SATURDAY PASS

This pass gives access to the Circuit and to the MotoGP VIP Village™ facilities and its services only on SATURDAY during opening hours.

- SUNDAY PASS

This pass gives access to the Circuit and to the MotoGP VIP Village™ facilities and its services only on SUNDAY during opening hours.



- SUNSET EVENT PASS

This pass gives access to the Circuit and to the MotoGP VIP Village™ facilities and its services only for Private Corporate Event on the day and hours indicated on its back.

b) STAFF & WORKERS' PASS

- STAFF PASS (for Coordinators of Corporate Lounge and company representatives)

This pass gives access to the Circuit and to the MotoGP VIP Village™ facilities from WEDNESDAY to FRIDAY during working hours (i.e.: 10.00 to 18.00) and SATURDAY and SUNDAY from 1-hour prior opening time until closing.

This pass includes all the MotoGP VIP Village™ services (only the days that MotoGP VIP Village™ is open, usually SATURDAY and SUNDAY, in some cases, also FRIDAY) except any allocated seat in the Lounge or in any Corporate Lounge.

- WRISTBAND (for contractors, providers, and hostesses)

“WEEK”: this wristband gives access WEDNESDAY to FRIDAY during working hours (i.e.: 10.00 to 18.00)

“WEEKEND”: this wristband gives access SATURDAY and SUNDAY from 1-hour prior opening time until closing.

Wristband does NOT give access to any included MotoGP VIP Village™ services.

3.7.2 VEHICLES CREDENTIALS

a) CAR & MOTORCYCLE PARKING STICKERS

- FRIDAY PARKING STICKERS

This sticker gives access only to the MotoGP VIP Village™ parking only on FRIDAY. This sticker is not available in all Grand Prixes.

- SATURDAY STICKERS

This sticker gives access only to the MotoGP VIP Village™ parking only on SATURDAY.

- SUNDAY STICKERS

This sticker gives access only to the MotoGP VIP Village™ parking only on SUNDAY.

b) BUS PARKING STICKERS

This sticker gives access to the Circuit to drop-off and pick-up of Guests SATURDAY and SUNDAY.

Drop-off/pick-up point and parking location could be different from the MotoGP VIP Village™ Parking Area.

This sticker will be used also for car and van with more than 9 seats.

c) SERVICE PASS

This pass gives access to the MotoGP VIP Village™ only WEDNESDAY and THURSDAY to the main entrance of the VIP Village just to unload your goods/furniture for a maximum period of 15 minutes.

FRIDAY access will be allowed by IES in its absolute discretion and only to load/unload light goods.

It is NOT a PARKING STICKER

3.8 PARKING

IES reserves the right to restrict and refuse entry to the MotoGP VIP Village™ Parking Area to any person not holding a MotoGP VIP Village™ Parking Sticker.

Subject to prevailing weather conditions, the MotoGP VIP Village™ Parking Area will be open from 07.00 to 19.00 during the Friday, Saturday and Sunday of the Grand Prix unless otherwise determined by IES.

WARNING: MotoGP VIP Village™ Parking stickers are issued by IES (in its absolute discretion) on such conditions and in such ratio to stickers as IES may determine from time to time (The standard ratio is a 1 Parking Pass per day for every 4 guests). IES reserves the right to alter this ratio or issue additional Parking Passes and if so, to charge an additional fee and/or impose special conditions as it necessary.

MotoGP VIP Village™ Parking Stickers do not permit the parking of motor homes or caravans in the MotoGP VIP Village™ Parking Area.

Motorbikes also require a MotoGP VIP Village™ Parking Sticker.

3.9 DRESS CODE



All clients must abide by MotoGP VIP Village™ etiquette. The required dress code is Smart Casual.

WARNING: The use of tracksuits, beachwear and/or swimsuits, flip-flops, streetwear, tank tops or vests will not be allowed.

3.10 FOOD ALLERGENS

Any intolerance and/or special food requirements must be communicated by email to hospitality@motogp.com at least 2 weeks before the Grand Prix.

WARNING: IES and/or the Caterer will not guarantee the absence of cross contamination of any allergens served in the MotoGP VIP Village™ area.

IES is exclusively entitled to procure or authorize the provision of all catering, food and beverage services for the Facility and may appoint the Caterer and such other persons as it thinks (in its absolute discretion) fit to provide such catering, food and beverage services (or part thereof). VIP PASS holders are permitted to eat such food and beverages as are provided in the Facility by the Caterer free of charge but are not permitted to bring food or beverages of any description into the Facility without the prior written consent of IES.

3.11. ENTERTAINMENT ACTIVITIES

Subject to availability, IES (acting in its absolute discretion) may permit the VIP PASS holder to participate in guided tours of certain restricted areas (i.e. Paddock, Pit Lane, Service Road, etc.) of the Circuit or other activities during the Grand Prix event period, the availability of which shall be notified by IES to the VIP PASS holder from time to time.

IES reserves the right to require at any time that each VIP PASS holder wishing to participate in any Entertainment Activities (especially on restricted areas) shall sign a waiver and release of liability form(s) as a condition of being granted access to the restricted areas.

For the sake of clarity, some entertainment activities are not available for children under sixteen years old.

4. CORPORATE LOUNGE: PURCHASE TERMS & CONDITIONS

A Corporate Lounge is a private dedicated space within the hospitality facilities. If the purchase of VIP passes is for more than 60 passes, companies or private groups will have complimentary the option of a Private Corporate Lounge.

The Corporate Lounge within the MotoGP VIP Village™ will be featured as per the standard set up and can be customized and personalized according to the buyer's needs.

IES will offer the clients a range of services for a tailor-made-event.

Companies interested in purchasing more than sixty-four (60) VIP PASSES, with possibility to have their own suitable private space, shall purchase a CORPORATE LOUNGE.

The CORPORATE LOUNGE is a private space inside the MotoGP VIP Village which can be customized according to any corporation image.

Regular CORPORATE LOUNGE purchase includes Saturday and Sunday of any Grand Prix. Consequently, IES could apply an extra fee if the CORPORATE LOUNGE is booked only one day. IES could also apply an extra fee in case of not purchasing the minimum tickets per day.

For purchasing and checking CORPORATE LOUNGE availability, companies shall contact directly with IES Corporate Hospitality Sales Department by sending an email to hospitality@motogp.com.

The relevant VIP Pass holders invited to a CORPORATE LOUNGE are subject to the Terms of Use stated on point 3 herein.

4.1 PRICE AND PAYMENT.

Price list for the CORPORATE LOUNGE for the current MotoGP™ season will be available on IES' own commercial platforms and by sending an email to hospitality@motogp.com.

The price of the VIP PASSES shall be the price set in written form at the time your purchase is confirmed by IES.

Should any price change occur after your purchase has been confirmed by IES, said change shall in no way affect the price set for your passes at the time of purchase.

Prices are exclusive of VAT. Any additional or substitute taxes, levies, impost, duties, fees shall be paid by you at the applicable rate on the territory and time in which the Grand Prix is held.



4.2 DELIVERY OF VIP PASSES.

IES will deliver the VIP Passes (including any other applicable Pass, i.e staff, workers and/or parking) by private courier and free of charge to the address that the Corporate Client has appointed on the Registration Form (“the Corporate Address”). Delivery is possible in most countries, but IES shall not guarantee delivery in certain countries.

For the sake of clarity, IES shall deliver the VIP Passes only to the Corporate Address, not to each final consumer of the VIP Passes. The Corporate Client is the one in charge of the individual delivery of each VIP Pass to the final guests of the Corporate Lounge.

Please bear in mind that the possibility to collect the relevant VIP Passes in the Accreditation Centre is expressly excluded.

WARNING: If you provide wrong or incomplete data, IES will not be responsible for the delivery. Moreover, if the VIP PASSES have not been delivered at the relevant Address, within 10 days before the date of the Grand Prix, you have to contact IES to claim for such lack of delivery. If IES does not receive your claim sent at least 10 days before the date of Grand Prix, there will be no liability whatsoever to IES for a failed delivery. On the other hand, if you claim to us on the mentioned times, IES will check where the fault of failed delivery was, if any, and when such fault is attributable to IES, an appropriate remedy will be offered to you.

Once you bought the VIP PASSES, if you need to change the delivery address for a different one within the same country you shall contact IES. IES do not guarantee changes on the delivery address once VIP PASSES have been shipped to its first destination address.

WARNING: IES will not be responsible for any VIP PASSES that are lost, stolen, or destroyed under your possession. For the sake of clarity, you will take possession of the VIP PASSES once they are delivered to you by courier to the agreed place.

Once you will take possession of the VIP PASSES, if your VIP PASSES get lost, stolen or destroyed under your possession you must contact IES before the Grand Prix date. Then IES may provide a solution under its own criteria.

WARNING: Please check your VIP PASSES carefully upon reception and contact us immediately if there is a mistake.

4.3 DATA TO BE SUPPLIED TO BUY THE VIP PASSES

The client shall supply the real and correct information and data required for the purchase and delivery of the VIP PASSES. Such data shall be real and able to be validated if checked. It is client’s responsibility to verify that the information provided during the purchase process corresponds to your purchase intention.

Should IES suspect that some of the data supplied for the purchase is fake, not real or could be or become a fraud, your purchase can be cancelled.

When client does not provide all necessary data, the process will not be completed and IES has no obligation to deliver/issue the VIP PASSES. It is client’s responsibility to inform us of any change to the corresponding address or e-mail to the ones provided to us.

Any personal data provided by the client will be used according to our [Privacy Policy](#) and for the purpose of providing you the services agreed.

4.4 COMPLETION OF THE PURCHASE PROCESS

No VIP PASSES will be processed on client behalf unless the purchase process is perfectly completed.

The client will receive the corresponding confirmation from IES by email. If they do not receive the confirmation email, please contact IES for further information.

4.5 ENTRANCE TO THE MotoGP VIP Village™.

It is mandatory to wear the VIP PASSES to access to the relevant MotoGP VIP Village™.

Removing any part of, altering, or defacing it may invalidate your VIP PASSES and right of use.

4.6 CANCELLATION FEES/EXCHANGES

4.6.1 STANDARD CANCELLATION/EXCHANGES CONDITIONS

The purchase of the VIP PASSES is subject to penalties for cancellation and/or changes.

The penalties stated in this clause may apply only when the VIP PASSES have been directly purchased from IES and always in accordance with this clause.



Once the purchase of the VIP PASSES has been confirmed by IES, if the client decides to cancel their VIP PASSES purchase, then different penalties conditions may apply depending on the cancellation date. For the sake of clarity, as “cancellation date”, shall be understood the date that IES is contacted via email for cancellation purposes.

CANCELLATION PENALTIES

- More than 60 days prior to the event: 10% of the total amount
- From 60 to 45 days prior to the event: 50% of the total amount
- Less than 45 days prior to the event: 100% of the total amount

IES will only reimburse the amount paid for the VIP PASSES, not being responsible for any further or additional expenses incurred in relation to other services not provided by IES.

For the sake of clarity, once the RF is received by IES, that purchase is already subject to penalties whether the relevant payment is received or not.

In order to cancel your purchase, if the client has any right to it, please contact IES by email to hospitality@motogp.com.

If applicable, IES will proceed with the corresponding refund using the same method used to purchase the VIP PASSES except otherwise agreed by parties and at IES discretion.

IES reserves the right of admission without reimbursement in order to comply with the Terms of Use and the protocols and security measures, including the [MotoGP VIP Village™ Contingency Plan](#) that may be applicable.

4.6.2 FORCE MAJEUR CANCELLATION FEES

The Grand Prix organizer may make alterations to the relevant schedule published when reasonably necessary. This includes alterations due to force majeure (such as pandemics) that imply the cancellation of the Grand Prix and/or suspension of the MotoGP™ Corporate Hospitality Platform.

The client accepts and acknowledge that such alterations are beyond IES control and may affect to the VIP PASSES purchased by the client on the following way:

When a Grand Prix or/and its MotoGP VIP Village™ is **cancelled** due to circumstances beyond IES control, you will be entitled to claim a refund from IES of the 100% of the total amount paid for the VIP PASSES.

When a Grand Prix or/and its MotoGP VIP Village™ is **rescheduled** due to circumstances beyond IES control, the refund/exchange policy may vary depending on the case and you shall contact IES.

IES will only reimburse the amount paid for the VIP PASSES, not being responsible for any further or additional expenses incurred in relation to other services not provided by IES.

If the Grand Prix related to your VIP PASSES is cancelled or re-scheduled, IES will use its reasonable resources to notify you using the contact details you provided during the purchase process. Remember that it is your responsibility to inform us of any change to the contact address or e-mail. IES does not guarantee that you will be informed of such cancellation before the date of the Grand Prix.

If client consider that a refund may be applicable to their VIP PASSES purchase, you must contact IES, as soon as you become aware of such cancellation or rescheduling.

If refund is applicable, IES will only make the reimbursement to the person that completed the purchase process, not to any final holder of the VIP PASSES.

4.6.3 LIABILITY IN CASE OF CANCELLATION/RESCHEDULING

Personal arrangement including travel, accommodation or hospitality relating to the Grand Prix which have been arranged by you, are at your own risk.

Liability for the cancellation or rescheduling of a Grand Prix, or for material changes to a Grand Prix, will be limited to the refund as set forth above.



4.7 VOID VIP PASSES.

Any VIP PASSES obtained in breach of any of these Terms shall be void and all rights conferred in them shall be void.

Any person seeking to use void VIP PASSES in order to gain or provide entry to a Grand Prix may be liable to legal action and, if already gained entry, considered to be a trespasser and may be liable to be ejected.

Void VIP PASSES are non-refundable.

4.8 VIP PASSES PURCHASE CONDITIONS FOR UNDERAGE

4.8.1 UNDERAGE VIP PASSES SPECIAL CONDITIONS:

VIP PASSES for children from two (2) to fifteen (15) years-old will benefit of a reduction on the regular price. The reduction will be established in the corresponding purchase process. For children under the age of two (2) the access is free.

4.8.2 UNDERAGE PURCHASING

The purchase of VIP PASSES shall only be processed if you are 18 or more. If you are under 18, you must follow the purchase process under the supervision of a parent or legal guardian.

Any VIP PASS holder who is under the legal age in specific Country where the Grand Prix is taken ("Minor"), must be accompanied and supervised at all times by an adult VIP PASS holder, who shall take full responsibility for such Minor.

However, minors over the age of sixteen (16) may be admitted without supervision provided that the parent/guardian of such minor signs a letter of undertaking (in the form provided by IES) releasing IES in respect of any liability arising from their decision to let the minor into the MotoGP VIP Village.

WARNING: The relevant undertaking letter for minors over the age of sixteen (16) not supervised shall be obtained in advance of the date of Grand Prix by emailing hospitality@motogp.com.

4.9 FEATURES INCLUDED IN THE CORPORATE LOUNGE

CORPORATE LOUNGE purchase includes full day Catering Service, Entertainment Programme and a Basic Setting as explained below:

4.9.1 Catering Service

Food and Drinks are available the whole day.

The Client cannot choose the gastronomic and drinks proposal. It is all set by MotoGP VIP Village organization.

The Gastronomic and Drinks proposal includes:

- Breakfast
- Aperitive
- Lunch
- Desserts
- Afternoon Temptations
- Bar Service

In case of food allergens problems, the Client must warn the sales department IES Corporate Hospitality Sales Department by sending an email to hospitality@motogp.com as referred above in clause 3.10 regarding Food Allergens.

IES can change the Gastronomic and Drinks proposal at any time.

In case the Client want to customize any of the gastronomic or drinks proposal:

- ii) Must be checked and previously approved with the sales department.
- iii) IES could apply an extra fee.

4.9.2 Entertainment Programme

- Pit Lane Tour
- Paddock Tour



- Service Road Tour
- VIP Raffle Prize
- Bike Simulator
- Expo-Show
- MotoGP™ World Champions Trophy Photo Opportunity
- Meet&Greet/Q&A Session with MotoGP™ Championship riders
- MotoGP™ VIP Boutique
- Official Programme

IES reserves the right to adapt or modify the Entertainment Programme according to and always in line with the MotoGP VIP Village™ Contingency Plan.

The specific schedule or additional entertainment activities for each Grand Prix may be available a few weeks before the event and can be modified anytime and without previous notice at IES own discretion and due to weather, track, and safety conditions.

4.9.3 Basic Setting

- Carpet (various colours to choose).
- TV screens (final number of screens may vary depending on the CORPORATE LOUNGE's size but anyhow no less than 4).
- Division walls with a standard MotoGP VIP Village™ graphic.
- Catering structures.
- Exterior furniture (1 table and 4 chairs when the final layouts permit it and anyhow at least 1 set).
- Tables and chairs/stools (final numbers may vary depending on the CORPORATE LOUNGE's maximum capacity).
- Tablecloths or Place Mat (various colour to choose).
- Flower centrepiece (various colours to choose).
- External Signage to identify your CORPORATE LOUNGE's.

4.10 CORPORATE LOUNGE PERSONALIZED SERVICES

Companies interested in the possibility of customizing their CORPORATE LOUNGE (hereinafter referred to as the Client/s) should contact IES Corporate Hospitality Sales Department, by sending an e-mail to hospitality@motogp.com, to specify the details regarding extras and facilities.

Each Corporate Lounge can be customized by the Client with any or all personalized options displayed on the MotoGP™ Corporate Hospitality Guide.

Customization of the Corporate Lounge shall be in accordance with the following terms:

4.10.1 HOSPITALITY EXTRA SERVICES PROVIDED BY IES

IES offers a variety of elements to be rented by the Client to be included in the Corporate Lounge.

If Client decides to rent such elements, then Client should contact IES 60 days in advance of the Grand Prix date to check its availability and determine the corresponding quotation. Such rental is subject to an extra cost as stipulated in the corresponding Guide ([Corporate Hospitality Services Guide 2022](#)). All the prices shall be considered for each Grand Prix. IES may apply, at its own discretion, transportation cost for any outdoor or indoor extra furniture.

The reservation of extras and facilities shall be made by completing and sending to IES the Extras and Facilities Registration Form that IES will provide to interested Clients.

For the sake of clarity, the Extra Services Guide 2022 is a binding document and shall be interpreted as an extension of these terms when applicable to the Client.

WARNING: All the extras shall be considered rented only for one Grand Prix. In case the same Client purchases Corporate Lounge for more than one Grand Prix then, such Client acknowledges and agree that most items rented for one Grand Prix cannot be reused for another Grand Prix. For more information, please refer to the [Corporate Hospitality Services Guide 2022](#).



WARNING: In any case, IES will not storage any personalized item between MotoGP Seasons. Once the Season is ended the Client can decide to: i) destroy the items and IES will bear the costs; or ii) deliver the items to any Client's address of their choice and in such case delivery fees may be applied.

4.10.2 EXTRA SERVICES & FACILITIES PROVIDED BY THE CLIENT DIRECTLY OR BY AN APPOINTED COMPANY

On certain occasion and only at IES's sole discretion, the Client may be entitled to personalize the CORPORATE LOUNGE with its own providers.

Client accepts and acknowledges that WORKER/STAFF Passes provided by IES shall be only given to Client's providers for the sole purpose of developing its work activity.

- SET UP, DISMANTLING AND DELIVERY OF GOODS

Any activities of Set up and dismantling of a Corporate Area made by the Client or by their providers and/or Delivery of goods must follow specific rules mentioned hereunder.

The Client must send the set up and dismantling plan to the MotoGP VIP Village™ Sales Dpt. with a minimum of 7/10 days prior the starting of the on-site job. The Client must include:

- Name and Surname of the Coordinator;
- Name and Surname and total number of people working on-site;
- Type, plate number and total amount of vehicles involved.

If the MotoGP VIP Village™ venue is located on the Pit Building rooftop and any crane will be necessary to bring up goods and or furniture, this service can be only request through our Tent Provider.

All Personnel and vehicles must be accredited to get access to the Circuit and to the MotoGP VIP Village™.

Personal and Vehicle Accreditations

- WEEK/WEEKEND Wristband for workers
- SERVICE PASS or PADDOCK DELIVERY for vehicles (they are not PARKING PASSES)
- PADDOCK PASSES (only associated with the use of PADDOCK DELIVERY pass)

• Set up

From Wednesday morning until Friday during working hours (i.e from 10.00 to 18.00). Any request of on-site job outside these hours must be sent via email to the MotoGP VIP Village™ Sales Dpt. and approved by it.

Workers: can access the premises by walk any time (during working hours)

Vehicles: can access the premises one at the time and just to unload/load their materials only on Wednesday and Thursday.

Friday*: restricted and is only allowed until 08.30h in the morning and from 17:30h (local time).

Unloading should not take more than 15 minutes.

• Dismantling

From Sunday after closing time until the end of the on-site job

Workers: can access the premises by walk from closing time (generally around 16.30h local time)

Vehicles: can access the premises one at the time from 18.00h (local time)

In specific cases IES at its own discretion, can permit the access of vehicles for deliveries just with their plate number without collect any Service or Paddock Delivery pass.

The maximum numbers of Service or Paddock Delivery pass will be decided by IES at its on discretion, depending on the total numbers of vehicles present at that time and where the MotoGP VIP Village™ venue is located.

No electricity/power during Wednesday & Thursday.

Any personal or Corporate car must park outside the Circuit. Please contact the MotoGP VIP Village Sales Dpt. to get the proper parking pass.

IES reserves the right to accept or deny any last-minute request by the Client depending on the complexity and availability of it.

*for Gran Premio di San Marino e della Riviera di Rimini NO Friday Delivery at the MotoGP VIP Village™



- **POWER NEEDS**

All Client's Power Needs must be requested in advance to IES Corporate Hospitality Sales Department.
IES can apply extra costs if there is an over request of Power Needs.

4.10.3 LIABILITY

Client accepts and acknowledges its liability in front of IES in case its suppliers may cause any damage to the elements of the CORPORATE LOUNGE, both Client's elements and IES's elements. Client is also responsible for any accident or injuries that its suppliers may suffer in the course of their activities in the CORPORATE LOUNGE (in essence, setting up, dismantling and delivering goods). On the same basis, Client is liable for any damage that its suppliers or its elements supplied may inflict on third parties while in the MotoGP VIP Village facilities and the circuit in general.

Client accepts and acknowledges that under no circumstances IES shall be liable for any possible damage, theft, or robbery that the elements of the CORPORATE LOUNGE supplied by the Client may suffer, whether caused by a third party or by force majeure, even if such damage is attributable to IES or to the organization of the Championship. Client is free to contract an insurance policy covering such items.

Client accepts and acknowledges that any of the elements rented to IES could suffer damages, theft, or robbery attributable to third parties, in which case, the Client accepts and acknowledges to release IES from any liability. In such case, IES, at its own discretion, could reimburse the Client the proportional part of the contracted element that has not been enjoyed in Client's CORPORATE LOUNGE.