

# **MotoGP VIP Village™**

## **COVID-19 Contingency Plan**

### **2021 Season**

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# MotoGP™ WORLD CHAMPIONSHIP 2021

## MotoGP VIP Village™ COVID-19 CONTINGENCY PLAN

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### 1. INTRODUCTION

According to the opinion of epidemiologists and public health specialists covered in the media, the measures the Government takes when it comes to the returning to the workplace, entertainment time and leisure situations, depend on how the pandemic progresses and on the discovery of how many people have really suffered from the disease, to know the degree of immunization in society.

Based on the indicated above, the MotoGP™ World Championship presents a MotoGP VIP Village™ contingency plan for SARS-CoV-2 that allows the Corporate Hospitality areas to take place with a very limited number of guests, which would be completely segregated from the rest of the paddock participants or grandstands' spectators (whether applicable)

It is a dynamic plan that could be adapted to national and local laws.

Along with this plan, there will be a "General Contingency Plan" with information on the operational, sporting, medical and logistical aspects of the event.



### 2. PURPOSE OF THE PLAN

The purpose of this document is to set an action plan for all the Companies and individual guests that shows the intention to attend the MotoGP VIP Village™, to define and consider the essential elements and measures that must be implemented in order to prevent the Covid-19 infection.

This Plan states the actions to perform for hosting individual and Corporate guests to the MotoGP VIP Village™ at MotoGP™ World Championship events, as well as the relevant organizational measures for these groups and individuals. These measures are created to prevent the infection of Covid-19 and even to respond upon the appearance of symptom related to.

The measures stated in the following sections are applicable to all the workers and guests attending the World Championship circuits, and specifically, into the MotoGP VIP Village™



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### 3. MotoGP VIP Village™ DESCRIPTION

#### CORPORATE HOSPITALITY

*Ultimate Hospitality. Privilege Locations. Seamless Business Solution.*

The MotoGP VIP Village™ is the official and exclusive Corporate Hospitality Programme of the MotoGP™ World Championship, offering the highest level of services at every Grand Prix.

#### *"BEST SEAT IN THE HOUSE"*

There can be no more exhilarating, glamorous, and thrilling environment to host an event than that of MotoGP™, a sport that generates passion and excitement wherever it goes around the world.

The MotoGP VIP Village™ offers a CAREFULLY **entertainment programme** with a superb **gourmet cuisine** and **enviable views** of the action to bring together the perfect balance of excitement, style and exclusivity.

#### > MotoGP™ Lounge

An open-area/diaphanous LOCATION for individual guests and Corporate Groups. Each guest will have an assigned seat on a table of a maximum of six guests.

Corporate Groups with a minimum of 6 guests can have their own Corporate Table



### 4. OBLIGATORY MEASURES COVID-19 AND ACTIONS TO BE UNDERTAKEN

Following the guidelines provided by local health authorities, in order to reach the lowest probability of exposure to the Covid-19, IES has also made the decision to take stricter procedures to achieve the lowest risk exposure level:

- Covid-19 Health Certificate, or equivalent proof of not being infected by Covid-19 (as accepted by the relevant local authorities), will be mandatory to access to the MotoGP VIP Village™ areas. Relevant health and safety local laws and/or regulation or local authorities indications will apply to the MotoGP VIP Village™. IES will implement the corresponding safety protocol and controls.
- In case any Guest or member of Staff develop any symptoms outside the circuit (home, hotel, etc..) please DO NOT COME TO THE CIRCUIT under any circumstances even though you have a proof of not being infected by Covid-19. Please contact the Local Health Authority or the local hospital and strictly follow any given advice provided.

However, if any Guest or member of Staff develops symptoms of Covid-19 during the weekend inside the MotoGP VIP Village™ please follow the below procedure:

- Inform any MotoGP VIP Village™ Staff members immediately.
- The MotoGP™ Medical Commission and Local Health Authorities will be contacted immediately to question the suspect person about his/her symptoms. If the guest or staff member is declared a suspected Covid-19 case, the relevant measures will be taken in line with the local health regulations and any given advice must be strictly followed.
- The patient will be the only person responsible to help the Local Health Authorities to identify close contacts.
- MotoGP VIP Village™ access: the barcode of the physical accreditation will be scanned from a security distance.
- The ground at the main entrance will be marked with the social distance of 2 meters, which shall be mandatory.
- The STAFF pass will not be available for this Event.
- The use of a proper facial mask will be OBLIGATORY at all the time and around all the MotoGP VIP Village™ areas. Upon entering each guest will be given a reusable homologated face mask.
- Guests shall keep a safe social minimum distance of 2 meters among them.
- Hand sanitizer dispensers will be installed to ensure all guests and Staff clean their hands as many times as possible.
- Number of tables at the general and Corporate Areas will be strictly reduced to respect the social distance among them.
- VIP areas are built for being frequently opened to keep a constant ventilation to ensure the air renovation process, and they will be treated with Ozone machines after closing time and before the opening every day from the starting of the set-up.
- Catering protocols to be checked at page 9.
- Any breach of these Covid-19 safety measures before or during the Event will result in the guest exclusion from the MotoGP VIP Village™ and the circuit and withdrawal of any pass or accreditation without previous notice and without being entitled to any partial or full refund.

### MotoGP VIP Village™ 2021

## COVID-19 POLICY & GUIDANCE



### MotoGP VIP Village™ Access

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**Covid-19 Health Certificate, or equivalent proof of not being infected by Covid-19 (as accepted by the relevant local authorities), could be mandatory to access to the MotoGP VIP Village™ areas. Relevant health and safety local laws and/or regulation or local authorities indications will apply to the MotoGP VIP Village™ and revised for every GP. IES will implement the corresponding safety protocol and controls.**



**Face mask\* must be worn at all times (depending on local law Regulations)**



**It is highly recommended to go directly from the reserved VIP parking (perfectly separated from other areas) to the MotoGP VIP Village™ Hospitality Area and vice versa**



**Follow the recommended routes**



**Avoid touching handrails and walls**



**Use the stairs**

### Inside the MotoGP VIP Village™ Hospitality Areas

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The venue capacity and maximum occupancy has been revised as well as the hygienic and cleaning service to ensure a safe & secure environment for our guests.

The delivery of the VIP services and experiences will be guaranteed by a safe & secure protocol complying with the MotoGP™ Contingency Plan at all the times.



**Keep a 2m safety distance**



**Face mask\* must be worn at all time**  
(except during the meal and always while seated at the table)



**Extra cleaning shifts**



**Use of Hydroalcoholic gel**

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\* The use of a FFP2 face mask is recommended although surgical and cloth masks are approved.

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### 5. MotoGP VIP Village™ ACTIVITIES

Taking into consideration the fact that, the MotoGP VIP Village™ will be completely segregated from the rest of the paddock participants and grandstands' spectators, IES has made the decision of suppress all the activities that could mean the guests to be mingled with other participants, for instance, paddock workers.

Therefore, Paddock Tour and Canopy visit are cancelled.

Other activities:

- MotoGP™ World Champions Trophy photo opportunity
- Pit Lane Walk on Saturday & Sunday.
- Meet&Greet: Former riders will visit the MotoGP VIP Village™ to share with the guests different topics related on the current races and also about their long and successful career<sup>\*1</sup>.
- Service Road Tour<sup>\*1</sup>

<sup>\*1</sup> – Subject to the pandemic ongoing situation





### 6. CATERING

#### FOOD AND MAMBO SAFETY PROTOCOL COVID-19

For the safety of our employees and customers we have adopted the strictest measures for hygiene protocol dictated by the WHO and the Health Ministry of Spain in our central kitchen and catering events.

#### CENTRAL KITCHEN

Hygienic measures:



The cleaning and disinfection of the facilities is carried out according to the hygiene and cleaning protocols established by the WHO and the Food and Mambo cleaning and disinfection plan.



The production of the food is elaborated following the hygienic procedures that guarantee the prevention of any contamination.



All employees have the necessary information, training, tools and PPE to do their job hygienically, and comply with food safety policy and procedures.

#### DESCRIPTION OF HYGIENE AND DISINFECTION PROCEDURES IN OUR CENTRAL KITCHEN

- Training workers in the prevention of health risks COVID-19.
- Each worker has the PPE equipment for his workplace.
- All workers in the central kitchen carry out all the disinfection protocols before joining their workstation.
- Before entering to work, in the working points, temperature is taken to all the employees.
- There are hydroalcoholic soap dispensers, nitrile gloves and single-use masks at each work point.
- As far as possible, a minimum distance of 1.5 meters between workers is always maintained.
- Every time a product is received and handled in its original packaging, the goods are disinfected.
- Each worker changes mask and gloves every 3 hours for prevention purposes.

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### CATERING SERVICES AT EVENTS

Hygienic measures in production spaces at events



Before handling food, we disinfect the tents: surfaces, vertical elements and accesses.



All cooks and waiters use masks, caps and nitril gloves



In all our catering services we provide an area for our employees with hydroalcoholic gel dispensers, masks and single-use nitrile gloves.

### DESCRIPTION OF HYGIENE AND DISINFECTION PROCEDURES ON CATERING SERVICES

- Training workers in the prevention of health risks COVID-19.
- Each worker has the PPE equipment for his workplace.
- Before entering to work, in the working points, the temperature is taken from all the employees.
- All workers at the events perform all the disinfection protocols before entering their workplace.
- There are hydro-alcoholic soap dispensers, nitrile gloves and single-use masks at each work point and catering service.
- As far as possible, a minimum distance of 1,5 meters between workers is always maintained.
- Every time a product is received and handled in its original packaging, the goods are disinfected.
- Each worker changes mask and gloves every 3 hours for prevention purposes.

### GUIDELINES FOR GOOD PRACTICE IN THE TRANSPORT, DISTRIBUTION AND LOADING/UNLOADING OF GOODS:

Measures for the prevention of COVID 19:

- When vehicles have to be sealed/unsealed, appropriate hygienic measures shall be taken to avoid contamination of the seal. Logistics center/warehouse personnel carrying out these tasks shall wash their hands before and after performing them.
- In any case, before and after contact with any surface, workers shall wash and disinfect their hands properly.
- The delivery of goods to be carried out at the end of the route should be planned in such a way as to organize the disposition of the load in the appropriate vehicle, thus minimizing the time of unloading and avoiding



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unnecessary handling of the goods (the first thing to be unloaded should be as close as possible to the door of the truck).

- Routes should be planned to identify, especially on long distance routes, the places where stops will be made (for example: to refuel, rest, use of toilets...) and make sure, beforehand, that the necessary services are available or look for alternative options.
- When the transport company is the one that carries out the loading/unloading of the goods, it will be arranged in specific places so that it can load/unload it without coming into contact with any person or maintaining a distance of, at least, 1.5 meters.
- A personal hygiene kit will be provided to each transporter (water and soap or hydroalcoholic gel, tissues, etc.)
- The cleaning and disinfection of the vehicles will always be carried out under adequate safety conditions and respecting the specifications of use of each product used for this purpose.
- The cleaning and disinfection products will be selected according to the area of the vehicle, the different materials in it and depending on whether or not it is in contact with the load and the type of load (for example: food, feed, etc.) to be transported.

For a complete overlook of the “Handbook of good hygienic-safety practices“ please see Annex 1

### PROPOSAL

We have adapted the usual service of the MotoGP VIP Village™ gastronomy to adapt it to the Covid-19 protocols without losing its essence. That includes:

- Required furniture adaptations.
- Operational changes and people's flows through the buffet.
- Changes in menu's design, elaboration procedures and service on buffet line and tables.

Once again, we would like to reiterate that it is an open document and any protocol that needs being harmonized or updated according to Safety and Health local authority general policies, will be considered.



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### FURNITURE AND GUESTS' FLOWS

We propose that the cooking workshops (assisted buffets) should be of 7 modules each. On this way, we can work better spaced out taking care of the health security distances and safety control will be better managed.

The cooking workshops configuration:

- 3 modules with a shelf placed as closest as possible to the kitchen access, followed by 4 modules with a flat plate. They are delimited by catenaries that mark the direction of the queue and, on the floor, the safety separation lines among the guests.
- Each module has its safety screen. This protection assures no direct contact between the client and the gastronomy.
- At the beginning of the buffet line, a gel dispenser for the use of customers will be provided.
- By the bar counters are also placed the floor marks for the guests to keep the distance among them.
- Our staff will obviously wear protective gloves and the proper facial masks.
- At the rest of the work areas such kitchen, office, laundry and canteen, we will follow the same health and safety regulations + Covid-19 protocols.

### MENU CARDS

The menu cards will be removed from the tables and buffet lines, and it will only work with QR code.

### GASTRONOMIC SUGGESTION

We have adapted the gastronomy to individual format for safety reasons.

The pastries, fruit and sausages will be served in individual containers and the guest is not able to manipulate them.



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### 7. SPECIAL TERMS AND CONDITIONS

Due to the COVID-19 situation special rules and conditions shall apply to the MotoGP VIP Village™, including a specific safety protocol/contingency plan (“MotoGP VIP Village™ Contingency Plan“) and other measures indicated by local authorities which shall be of mandatory observance.

All guest accessing to the MotoGP VIP Village™ areas will need to

- (i) subscribe to the MotoGP VIP Village™ Contingency Plan designed by IES following the local rules and regulation
- (ii) sign and present a self-declaration relating to COVID-19

No Guests will be allowed to access to the MotoGP VIP Village™ without signing such documents and no reimbursement shall apply in such cases.

MotoGP VIP Village™ Contingency Plan, applicable laws, rules and recommendations aiming to prevent COVID-19 infections shall be observed at all the times and will be available on <HTTPS://VIPVILLAGE.MOTOGP.COM/COVID-19-LEGAL-NOTICE-NEW-POLICIES-TERMS-CONDITIONS/>

Under the current pandemic situation, all guest attending to the MotoGP VIP Village™ shall do it at its own and sole risk. IES has implemented adequate measures for the purpose of preventing or mitigating the risk of infection for Covid-19 but does not guarantee, in any case, that there is 0 risk of infection. IES shall not be responsible in any case for any infection suffered or caused by any Guest. All Guest, to the maximum permitted by law, shall release, indemnify and hold harmless IES from any damage, loss, liability or claim arising from its attendance to the MotoGP VIP Village™.

All clients and customers purchasing a MotoGP™ VIP Pass shall acknowledge and accept the Terms & Conditions described in the Registration Form.

